



State of Palestine Palestinian Central Bureau of Statistics (PCBS)

Dissemination and Documentation Department Privacy Policy

Privacy and Data Confidentiality

We highly value your concerns and interest regarding your data privacy over the web/internet. To that end, this policy has been prepared to help you understand the nature of data we collect from you upon your visit to our website and how we handle such personal data.

Introduction:

The Palestinian Central Bureau of Statistics (PCBS) is committed to respect the privacy of individuals and businesses – whether they are responding to one of our surveys, providing personal information, purchasing a product or a service or they are just using our website. To commit to this obligation, PCBS has confirmed the privacy and the confidentiality of individual data in Chapter Six, Article (17) from the [General Statistics Law 2000](#).

1. All individual information and data submitted to the Bureau for statistical purposes shall be treated as confidential and shall not be divulged, in whole or in part, to any individual or to a public or private body, or used for any purpose other than for preparing statistical tables.
2. The Bureau shall endeavor to issue official statistical publications in aggregate tables, which do not disclose individual data, in conformity with the confidentiality of statistical data.
3. Each employee or designated employee shall sign an affidavit according to which he/she shall not divulge, disseminate, or transmit any information or data that are protected as confidential.

Respondents to the surveys

The Palestinian Central Bureau of Statistics (PCBS) commitment to preserve confidentiality of the information, which is being obtained from the audience, is stipulated in the [General Statistics Law 2000](#) and PCBS policies as well as the different practices related to the data collection, analysis and dissemination activities, in addition to Privacy Law.

All information provided to PCBS through statistical surveys, censuses, or any other sources are considered confidential. PCBS does not disseminate any information on the identity of an individual or a group without a prior consent. Likewise, no one has the right to access the answers provided, in confidentiality, to PCBS without a prior consent.

Visitors of PCBS Website

PCBS did not design the website to collect your personal data from your computer while browsing PCBS website, but only the data provided by you will be used with your knowledge and of your own will.

When browsing PCBS website, scrolling through pages or downloading information from the website, we may automatically collect and store some basic technical information on your visit, such as the name of the visitor's domain, IP address, browser type... etc.

This information is only used for statistical purposes, where we do not collect it for commercial or marketing purposes, and we do not attempt to obtain data that allow us to identify you personally. You can enter the site and browse the information on our portal and sites without providing any personal information that might disclose your identity directly or indirectly.

In a sense, PCBS commits to providing visitors with websites that respect their privacy. Accordingly, the following summarizes the privacy policies and practices followed on PCBS websites.

Protecting your personal information

PCBS website does not automatically collect any specific personal information from you, such as your name, phone number or email address. We cannot obtain such information unless you provide them by sending us an email or by registering in a secure part of the website. Information received and stored is protected to prevent unauthorized disclosure.

The nature of the Internet is that web servers automatically collect certain information about visiting a website, including the visitor's IP address. IP addresses are unique numbers assigned by ISP providers to all devices used to access the Internet. Web servers automatically register IP addresses for visitors to their sites. An IP address alone does not identify an individual. However, in certain circumstances, such as cooperation with an Internet service provider, it can be used to identify the individual using the website. For this reason, IP address is considered personal information, especially when combined with other data collected automatically when a visitor requests a webpage such as the page or pages visited and the date and time of the visit.

How your personal information is used

The individual information of PCBS website visitors is used, when they request a service through the website, to respond to the data request, to carry out user satisfaction surveys and to know the needs of users. We do not share the information you provide to us with any other party unless your inquiry concerns this department. We don't use information to create personal identification files, and we don't disclose such information to anyone outside PCBS.

Electronic transmission of sensitive personal information

PCBS calls on users to be careful that the standard for electronic transmission of data and information through the Internet is considered unsafe and not recommended either through

email or others. If certain data and information are to be safely communicated to PCBS, please contact us to arrange for a safer transmission of this data and information.

Data Encryption

PCBS website is equipped with the Secure Socket Layer (SSL) encryption to ensure a secure connection between the server and an SSL-compatible browser. The SSL protocol provides a safe passage for data transfer and validation through encryption of information. Data cannot be hacked when SSL is in use. This is the safest form of encryption commonly available global wide.

Social media (third party)

The Palestinian Central Bureau of Statistics (PCBS) uses social media to provide timely and accurate access to relevant statistical information and to promote participation, cooperation and exchange of information among people using statistical information. Social media accounts are public and are not hosted on PCBS servers. Hence, PCBS uses Facebook, Twitter and YouTube. Users who choose to interact with PCBS through such social media networks must read the service conditions and privacy policies of third-party services providers and those of any applications they use to access them.

[Facebook data use policy](#), [Twitter privacy policy](#), [YouTube \(Google\) privacy policy](#)

Information provided through social media sites (such as questions, answers, comments, “likes” and tweets) is used to respond to inquiries, or for statistical, evaluation and reporting purposes. The posted comments that violate Palestinian law will be deleted and disclosed to law enforcement authorities. In addition, the comments that violate our social media rules may also be deleted.

Disclosure of information to any third party:

We will maintain, at all times, the privacy and confidentiality of all personal data we obtain. This information will not be disclosed unless required to do so by law or to defend or protect the proprietary rights of this site or its beneficiaries.

We shall not sell, trade, lease or disclose any information to the benefit of any third party outside this website, or its affiliated websites. Information shall only be disclosed if ordered by any judicial or regulatory authority.

Links to other websites on internet:

PCBS website may include links to other websites. And we're not responsible for data collection methods by such sites, you can see the privacy and confidentiality policies and content of those sites that are accessed through any link within the website.

Data needed to carry out the transactions required from you:

When we need any data of your personal data, we will ask you to provide them of your own free will, as this information will help us to contact you and serve your needs wherever possible. Data obtained from you will never be sold to any third party for the purpose of marketing for its own benefit without your prior written consent unless this is done on the basis that it is a collective data used for statistical and research purposes without containing any data that can be used for the identification of the individual.

When you call us:

All data provided by you will be handled as confidential. Online forms require data that will help us improve PCBS website. Data provided by you will be used to respond to all your queries, observations, or requests by this website or any of its affiliated sites.

Amendments to the Confidentiality and Privacy of Information Policy:

We reserve the right to amend the terms and conditions of the policy of confidentiality and privacy of information if necessary and whenever appropriate.

User rights:

The user has the right to request a copy of his/her personal data and, in some cases, to request it be deleted, to review it or to object to the collection and processing of his/her personal data.

Contact us:

You can contact us whenever needed through clicking the CONTACT US link available in our website links or by reaching us through our email: diwan@pcbs.gov.ps